



## Success Story

### Local health centre in Mozambique receives dedicated pharmacist

August 2021 - Following advocacy by SAM committees in Munhamade Administrative Post, Lugela District, Mozambique the local health centre has been allocated a dedicated pharmacist, reducing waiting times for medication, and encouraging community members to fill their prescriptions.

During PSA Alliance trainings, social audits, and community scorecards, community members reported difficulty in accessing medication after medical consultations. In most cases, patients would have to depend on the same nurse to both provide medical consultations and issue medications. Many patients, particularly those accessing HIV/AIDS related services, would grow tired of waiting and simply abandon their prescriptions.

After the social accountability monitoring (SAM) committee presented their position papers at council meetings, the district council allocated a pharmaceutical technician to the sanitary unit at Munhumade Health Centre. As a result, patients have easier access to medicines at the pharmacy and no longer abandon treatment for this reason.

Community representatives interviewed expressed gratitude for the advocacy actions of the PSA Alliance, to which they directly attributed duty bearers' improved accountability and service delivery.



Director of Munhamde Health Centre announcing the allocation of a pharmacist.

For more information on Partnership for Social Accountability (PSA) Alliance, visit <http://copsam.com/psa/>, or email [psaalliance@actionaid.org](mailto:psaalliance@actionaid.org).

To follow the PSA Alliance on Twitter or Facebook – see @PSAAlliance.