# PSAM RLP LEARNING PILOT

KEY INSIGHTS 03/18



### **CONTENT OUTLINE**

- <sup>01</sup> Bulawayo Diagnostic & Approach
- Quick Recap of the Pilot's Roadmap
- Findings At a Glance: RLP's Assumptions vs SAM Practice
- <sup>04</sup> The Way Forward

### **BULAWAYO DIAGNOSTIC & APPROACH**



Why and how the practice of SAM varies (or not) in our different LEARNING contexts/organizations



LEARNING PILOT

Trace SAM journeys and strategically capture and reflect on practice in different contexts/organizations

Practices in organizations and the community is not well integrated with GAP learning convo & practice

+perime

RNING GAP

LEARNING Develop an approach to help build new MEL capacities for the community

Disconnects: tacit
knowledge about practice
and results held by a
colleagues and partners on
the ground and the
communities' efforts



LEARNING Improve feedback loops between the community and its members





### **QUICK RECAP OF THE PILOT'S ROADMAP**



- Broker a community mandate for RLP
- Introduce the role of critical friends

Defined a Collective Diagnostic & Mandate (August 2016)

Proposed a Roadmap for a joint Pilot (September 2016)

- Operationalize mandate, balancing interests/needs
- Devise communication strategy to strengthen the process
- Match interest/needs to resources and context

• Timely for each partner

 4 pilot partners collectively add greatest value to the community

Selected 4 Partners for the Pilot (October 2016)

Customizing the Roadmap to Partners (November 2016 – January 2017)

- Deepen RLP-partner Trust
- Nurture process of reflection for co-design of each pilot, building on partners' burning needs & practice
- Show value for the partner

BUILD-IN SUSTAINABILITY OF THE PROCESS: Invest in MEL Capacities (RLP and with Partners) & Sustaining Stakeholders' Buy-in

### QUICK RECAP OF THE PILOT'S ROADMAP

### Coproducing data, analysis, comms & capacities with critical friends (February-July 2017)

SAPST (Zimbabwe): Introducing SAM as a strategy of a non-SocAcc organizations' approaches

Policy Forum (Tanzania): Using SAM practice to inform theories of change & MEL framework

Zambia Governance Foundation: introducing SAM in challenging subnational context





SAM in different subnational contexts



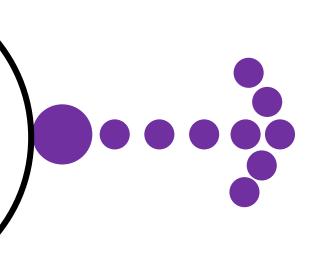






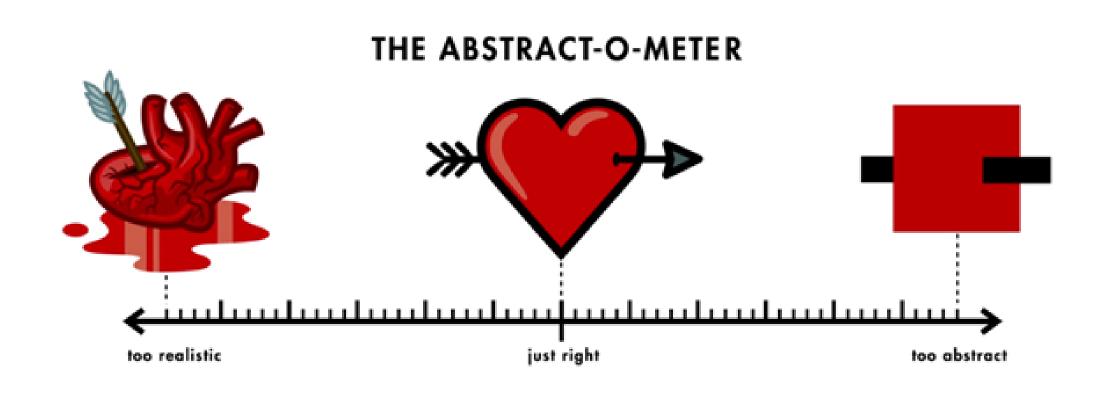


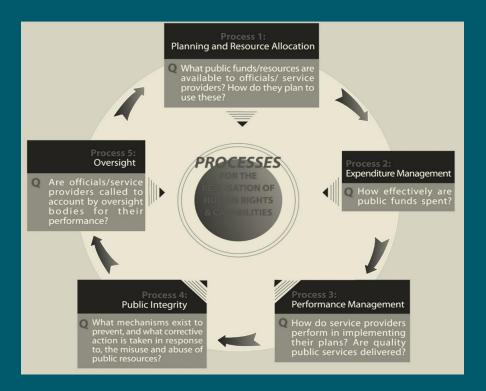






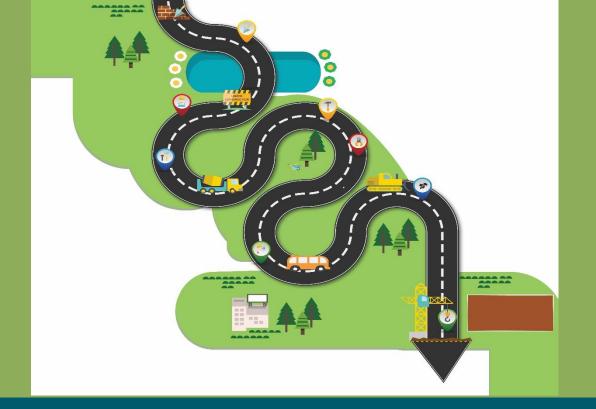
### KIND OF LIKE LOVE, ILLUSTRATING LOVE, OR THE LEARNING PILOT...





### RLP ASSUMPTIONS ABOUT SAM

Public Resource Management is a System to which SAM can be Applied.



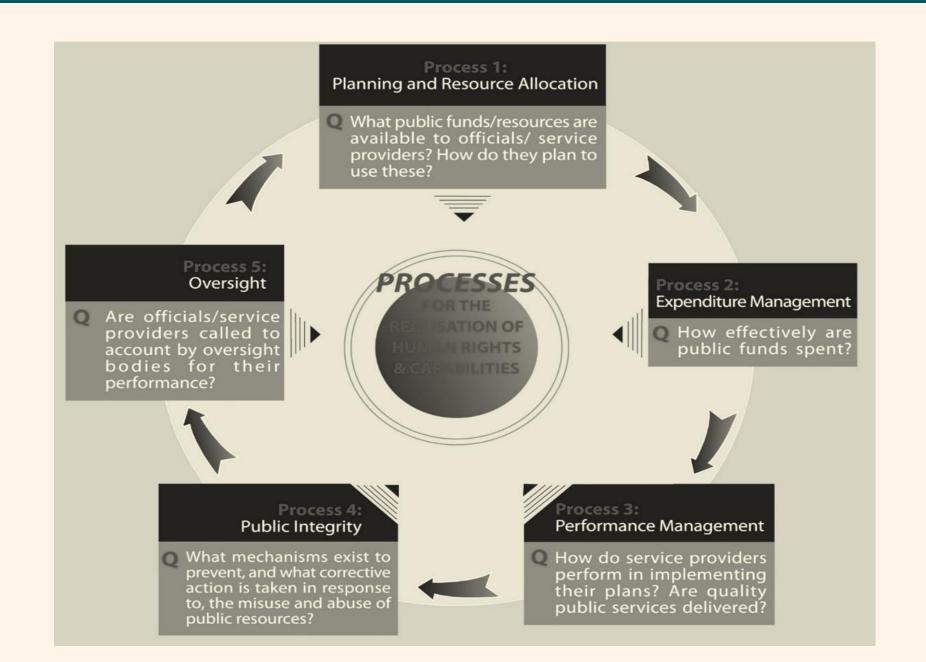
### DISENTANGLING THE SPAGHETTI OF SAM

Understanding of the PRM system (Fundamentals' technical core) Identifying the problems motivating the use of SAM

Navigating Salient Systemic Interactions
 Applying concrete capacities
 Nurturing capacity development processes

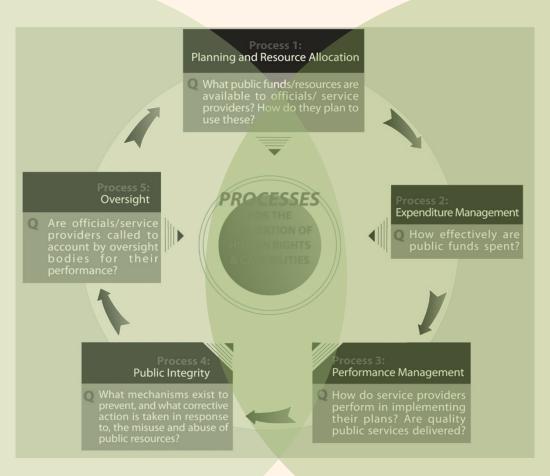
SAM FUNDAMETALS PLUS JOURNEYS

#### WHAT IS MOTIVATING THE USE OF SAM



### RLP'S ASSUMPTIONS VS SAM PRACTICE: SALIENT SYSTEMIC INTERACTIONS

How civil society operates, in terms of civic space and capacities to engage in advocacy activities



How power is exercised, includes government and other state authorities, including bureaucracies, and political parties, but in some cases religious and traditional authorities and economic powers. In some instances and depending on the topic/sector of interest, international funders also have sway.

### RLP'S ASSUMPTIONS VS SAM PRACTICE: CAPACITIES FOR SAM

Analytical capacities, which include technical competences and problem-driven work and results

Organizational and operational capacities that support the application of technical competences

Fundamentals Plus SAM

Civic capacity (the capacity to create and sustain smart collective action), e.g. the ability and will to problemsolve with others, relational savviness, responsiveness to context.

Adaptability, the capacity to course correct as a result of learning from past experiences, new information/data, changes in context, and others

### RLP'S ASSUMPTIONS VS SAM PRACTICE: CAPACITY DEVELOPMENT

Build understandings and capacities because experts inform behavior via imparting their technical knowledge/expertise about appropriate or desirable actions.

Contribute to action in accordance with lessons drawn from relevant, often from the past, experiences of one's own or from peers.

Individually, learning happens as stakeholders navigate multi-stakeholder systems, become more knowledgeable about its features and, the trajectory transforms them Collectively, relationships, the mutual trust, the shared repertoire and the results are developed and continuously transformed through thinking and practice that exploits mutual learning needs, possible synergies and common goals.

### HOW DO YOU PICK INGREDIENTS AND RECIPES FOR THE MEL MENU?





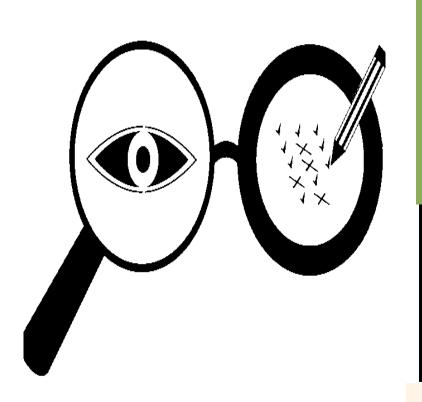


PRACTICE & TACIT KNOWLEDGE

**REPORTING** 

FOR THE FUTURE?
...
IT DEPENDS

### WHAT KIND OF MEL IS USEFUL & FEASIBLE FOR THESE SPAGHETTI MAKERS





What is the basic political agreement about the nature of Fundamentals Plus practice & the primary users and priority uses of MEL?



What is operationally feasible?

MEL look like practice



What technical tools make sense in these conditions?

#### RLP ASSUMPTIONS ABOUT SAM



#### **UNDERSTANDING**

Understanding of public resource management (PRM) as an integrated 5-process system from a rights-based perspective



#### **ENGAGEMENT**

Demand side actors engage more confidently, proactively and strategically with PRM processes



### MUTUAL UNDERSTANDING

A better mutual understanding of the relationship between public resource management practice and the systemic determinants of service delivery problems



#### REASONING, CAPACITY, BEHAVIOUR

Changes in the reasoning, capacity and behaviour of demand and supply side actors as they participate in the public resource management system



#### **IMPACT**

Improved service delivery

### TIME TO RETHINK

#### THINKING ABOUT THE PILOT

## OPTIONS FOR THE MENU

Presentations, in-depth interviews, debate and tricks of the trade

Group Activities – Reflections, Case Study

SAM / MEL Bosters: Problem-Driven (Others not so tailored, focused on trends in SAM or broader field)

**Networking Opportunities** 

Others

### THANK YOU!!

### OBRIGADO!!!